

WARRANTY

Limited kiln warranty

Your Cress kiln is warranted for three year from the date of purchase to the original purchaser. If any defects in workmanship or material appear during this time, Cress Manufacturing Company, Inc. will replace or repair defective parts. Written proof of purchase date is required. This warranty is limited to the original purchaser. Warranty repairs are normally handled through the dealer from whom the kiln was purchased. Otherwise, the purchaser may return the defective part to Cress Manufacturing Company, Inc., 4736 Convair Dr., Carson City, NV 89706 along with serial number, model number, voltage, proof of purchase date, and statement of what is thought to be wrong with the product. If a defect is confirmed, a new or repaired part will be shipped, postage paid by Cress Manufacturing Company. A Cress kiln may be returned for warranty work to Cress Manufacturing Company 4736 Convair Dr., Carson City, NV 89706. All transportation costs will be borne by the purchaser. Before shipment, the purchaser will notify Cress Manufacturing Company (phone 775 884-2777) so that we may help advise in order to keep costs at a minimum, should it not be necessary to ship the entire kiln to us. An RMA (return material authorization) number is required before a return may be accepted. This number must be placed on the outside of the returned part or kiln. Repair or replacement of defective kiln parts shall be considered as complete fulfillment of this warranty.

This warranty does not include: kiln damaged by overfiring (exceeding the melting temperature of the material being fired) regardless of cause, kilns damaged by transporting, abuse, improper use, reactive materials being fired (i.e. reduction firing, salt firing, or carbon contamination), moisture, contents being fired, improper electrical installation, kilns used for any purpose other than firing ceramic materials, or ware, kiln furniture or contents being overfired. Kiln elements are specifically not warranted.

Cress Manufacturing Company is not responsible for consequential damage to contents being fired. Cress Manufacturing Company does not authorize any wholesaler, retailer, or employee to assume any other obligation or liability in regard to Cress kilns.

This warranty applies to kilns sold after September 1998 until further notice.

The information contained in this guide is subject to change without notice.

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